

# CAPABILITIES STATEMENT



People first, then technology

## 8(a) Certified / HUBZone Certified

EDSOL Communications, LLC (Edsol) provides full-service IT solutions for Government agencies and small and mid-size businesses. Our focus is to ensure that our clients' network and computer systems are secure, reliable and working at their optimal levels. This enables our clients to focus on their core business mission and rely on their technology systems and infrastructure to accelerate their productivity.

### CORE CAPABILITIES

- **IT Consulting and Advisory Services**  
We analyze your technology issues and short-term and long-term needs and objectives and provide advice on comprehensive strategies for integrated solutions to fit your organization's needs and budget.
- **Information Technology Services**  
We optimize IT to ensure that your investments (systems, processes, resources) are running at optimum performance, and they are fit for your operations.
  - **Network Assessment, Design and Configuration**
  - **Ongoing Computer Maintenance, Support and Repair**
  - **Wireless Solutions (Access Points, Mesh Wi-Fi Devices)**
  - **Phone System Installation and Support (VoIP, Hosted PBX)**
  - **Structured Cabling (Cat5e, Cat6, Fiber Optic)**
  - **Data Migration to Cloud**
- **Security (NIST/FISMA Compliance)**  
We stay informed about potential vulnerabilities and implement specific measures and policies to prevent security threats such as viruses, malware, employee malpractice and other types of security breaches, with the goal of protecting your network on an ongoing basis.
  - **Network Security, Anti-Virus and Anti-Spam**
  - **Data Backup Solutions**
  - **Disaster Recovery**
  - **Cyber-Security**
- **Managed Services**  
Fast and reliable remote and on-site support. Our monitoring solutions allow us to detect and repair any issues before they affect your systems and productivity.
  - **Managed Infrastructure Services (Firewalls, Routers, Network and POE Switches)**
  - **Managed Cloud Hosted File Sharing and Email Services**
  - **Managed PBX Cloud Hosted and VOIP Phone Systems**
  - **Server Systems Setup and Administration**
  - **Computer Help Desk Services**

### GENERAL INFORMATION

Registered Company Name: Edsol Communications, LLC  
Year Founded: 2010 CAGE Code: 7W7F3  
DUNS #: 052343930 UEI #: FGB3HLZLKGZ9  
**Accepting Government Purchase Cards (GPC)**

### CERTIFICATIONS

- **8(a)** – SBA Program
- **HUBZone** – SBA Program
- **MBE/DBE/SBE** – MDOT
- **SBR** – MD DGS
- **DBE/SBE** – WMATA (Metro)
- **DBE** – DDOT (DC Department of Transportation)
- **LDBE** – MWA (Metropolitan Washington Airport Authority)



### NAICS CODES

541512 Computer Systems Design Services  
541513 Computer Facilities Management Services  
**541519 Other Computer Related Services**  
518210 Data processing, hosting, and related services  
517919 All other telecommunications  
541611 Administrative Management and General Management Consulting Services

### CONTRACT VEHICLES

We may receive direct sole source awards up to \$4.5M



GSA 8(a) STARS III GWAC (Best-in-Class)  
Contract Number: 47QTCB22D0378



GSA Multiple Award Schedule  
Contract Number: 47QTCB22D0019

### PARTNERS /AUTHORIZED RESELLER

We are a **VAR (Value Added Reseller)** offering consulting, design, implementation and training services around the hardware, software and networking components we resell, and acting as a single point of contact between multiple IT vendors, making it easier for organizations to purchase and manage a variety of technologies. Some of our partners are:



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## PAST PERFORMANCE SAMPLING:

### IT Support Services, Market Global Services, 10/10 - Current

- Performed Network Design and Planning
- Setup and maintenance of Corporate Firewall devices
- Implemented and maintained both LAN & WAN
- Secured VPN access for remote user connectivity
- Provided configuration and troubleshooting of mobile devices (laptops, tablets, iPhone/Android)
- Migrated and managed all data and email into cloud environments (Exchange Online, Office 365, and SharePoint)
- Performed Server Administration for on-site servers including File/Active Directory and VMware Machines
- Performed hardware maintenance and PC component diagnostics

*"I have found them to be consistently friendly, responsive, dependable, and knowledgeable about thoroughly addressing our computer needs. I would highly recommend them!"*

### Technical Support Services, U.S. Army Transition Assistance Program (TAP) Joint Base Myer-Henderson Hall, 9/21 – Current

Edsol provides management and support to all government devices under the scope of TAP for its user community resolving problems dealing with IT issues. We provide both direct end-user support services and systems-level support services. We respond to customer trouble requests and problem calls received in person, by telephone, email or generated from automated software-based customer request systems and resolve customer issues using automated remote-control software where possible.

- Provide IT desktop automation and technical support services on both classified and unclassified DoD systems (Secure Internet Protocol (IP) Router Network (SIPRNet) and Non-secure Internet Protocol (IP) Router Network (NIPRNet))
- Manage deployment of staff devices and perform critical hardware and software updates, integrations, analysis to meet Army/DOD security requirements
- Acts as Site Administrator for WebEx and virtual classes
- Manage deployment of staff devices
- Host approximately 200 meetings per year via WebEx with over 7,000 participants
- Support website maintenance for TAP Ft. Myer and social media presence of the program
- Provide full-time hardware, software and peripheral desktop and technical support for approximately 75 workstations Secured VPN access for remote user connectivity

### Technical Support Services, American Institute of Architects (AIA) DC Chapter, 10/10 – Current

Edsol provided emergency response support after a flood and within hours got a loaner server stood up enabling no gap in business operations, recovered 1.5TB of data and established a loaner firewall to recreate network configuration. From that event, Edsol has remained as the partner of choice for all AIA's IT related needs.

- Provide network and computer maintenance
- Design and maintenance of security equipment, policies and procedures
- Replaced the PBX phone system with VoIP Unified Communications Systems
- Ran structured cabling for voice and data
- Provide responsive help desk support related to workstations, email configuration and functionality, mobile devices and hardware/software maintenance and upgrades
- Provided acquisition, design and configuration of the on-site Exchange, Active Directory, and VMware servers
- Optimized servers to maximize data flow, including configuration scripts, group policies, security permission for shared resources, user accounts permissions and password management and procedures
- Provide CIO Consultation services

*"Working with Edsol is like having an in-house IT department without the overhead"*